

Chapter 12 1
Addressing Health Equities in Social 2
Epidemiology: Learning from Evaluation(s) 3

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25 **Abstract** This chapter examines how evaluations and evaluative thinking can help
26 in the social epidemiologic study of *complex interventions*. There is increasing
27 interest within the field of social epidemiology in studying interventions, as well as
28 increasing pressure from funders and decision makers to make research more rele-
29 vant for addressing social problems. Within the field of evaluation, there is a parallel
30 move towards embracing the study of complex interventions – the very kinds of
31 interventions that will almost invariably be the focus of social epidemiology. Using
32 the example of interventions that seek to address health inequities in urban settings,
33 we introduce a framework of steps through which evaluations can impact such
34 health inequities. Rather than discussing a series of tools and methods, we use these
35 steps to describe the importance of thinking evaluatively in addressing complex
36 social problems. Specifically, we highlight a realist approach to evaluation. This
37 approach focuses not only on *whether* an intervention works, but also on *how* it
38 works, *for whom* and *under what conditions* (Pawson and Tilley 1997). This per-
39 spective marks a significant departure from traditions of other branches of epidemi-
40 ology, such as clinical epidemiology, where the *whether* question is paramount and
41 the *how* question is less important, often because of the uniformity and simplicity of
42 interventions (e.g., administration of a drug). Research within epidemiology on
43 social interventions has been relatively uncommon to date, and this chapter seeks to
44 provide some guidance to expanding the literature on the health effects social inter-
45 ventions by engaging with cutting-edge theory on thinking evaluatively.

46 **Abbreviations**

47 RCT randomized controlled trial
48 SES socioeconomic status

49 **12.1 Introduction**

50 This chapter examines how evaluations and evaluative thinking can help in the
51 social epidemiologic study of *complex interventions*. There is increasing interest
52 within the field of social epidemiology in studying interventions, as well as increas-
53 ing pressure from funders and decision makers to make research more relevant for
54 addressing social problems. Within the field of evaluation, there is a parallel move
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57 example of interventions that seek to address health inequities in urban settings in
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59 ference to such health inequities. Rather than discussing a series of tools and meth-
60 ods, we use these steps to describe the importance of thinking evaluatively in
61 addressing complex social problems.

In this chapter, we highlight a realist approach to evaluation. This approach focuses not only on *whether* an intervention works, but also on *how* it works, *for whom* and *under what conditions* (Pawson and Tilley 1997). As noted earlier (see Chap. 2), the defining feature of the realist approach is its heavy emphasis on understanding the contexts and mechanisms needed for interventions to work in addressing problems like health inequities. In so doing, the realist approach also problematizes the dynamics of an intervention as they play out over time, for instance, eschewing, to some extent, a strict notion of “fidelity.” This perspective is a significant departure from traditions of other branches of epidemiology, such as clinical epidemiology, where the *whether* question is paramount and the *how* question is less important, often because of the uniformity and simplicity of interventions (e.g., administration of a drug). Yet while social epidemiologists naturally draw methodological guidance from epidemiology, we argue that the lessons learned about investigating complex interventions within evaluations research are an equally important source of guidance. In this chapter, the term *intervention* is used broadly and includes preventative, curative, behavioural and intersectoral macrosocial interventions that may simultaneously focus on multiple sectors (e.g., water, health services and education) and on routine health services, such as primary health care.

Research within epidemiology on social interventions has been relatively uncommon to date (Berkman 2004). Phenomena like income, education, race, *et cetera*, are attributes and characteristics of individuals and communities and are not immediately amenable to interventions that would change them in the same way that one would, for example, try to redress a vitamin deficiency with a supplement. Although there are examples of social epidemiologic interventions, they tend to focus on redressing the *effects* of low socioeconomic status (SES) or vulnerability, either by using interventions that: (1) are targeted at high-risk groups (e.g., smoking cessation aimed at low-income individuals); or (2) attempt to change the conditions in which people of low SES live that may affect their health (e.g., putting affordable, nutritious foods in convenience stores in low SES neighbourhoods). These two types of interventions address not only the *mechanisms* by which low SES translates into poor health, but also the ways in which *context* is involved in the causal chain between low SES and poor health. In other branches of epidemiology from which social epidemiology draws much of its logic and methods it is relatively unimportant *how* or *why* an effect is seen (e.g., drug trials), nor is it considered part of the problem to analyze *under what conditions* and *for whom* the intervention works. Indeed, the logic of the randomized controlled trial (RCT) attempts to exclude such questions from explicit consideration. In these ways, the parent discipline of social epidemiology and many of its siblings explicitly avoid complexity in favour of simplicity and reductionism through control of a variety of confounders, either by design or by analysis. We suggest that these phenomena, mechanisms and contexts, the cornerstones of a realist approach to interventions, are critical to thinking evaluatively about social epidemiologic research on complex interventions.

Interventions focussed on health inequities are complex in multiple ways. Surprisingly little research on the evaluations of complex health interventions focuses on the sources and nature of complexity (Riley et al. 2008). In our experience,

107 interventions focussed on long-term outcomes such as health inequities need to
108 address at least three different kinds of complexity. First, there is complexity due to
109 the multiple, interacting components that are involved in complex health interven-
110 tions. A second source of complexity is the dynamic nature of programs, which has
111 implications for both program theory and evaluation design. A third source of com-
112 plexity is due to contextualization. Public health programs are located in specific
113 settings, and the act of translating an initiative into a specific setting requires adapta-
114 tion to local conditions (see Chap. 15). The absence of a clear *a priori* theory implies
115 that complex health interventions rarely have a blueprint at the outset for how their
116 suspected mechanisms will operate in the specific interventional context. Intervention
117 adaptation (i.e., adaptation of subjects in the target population to the intervention)
118 provides another source of complexity that is usually ignored in most evaluation and
119 social epidemiologic research on interventions. Each of these sources of complexity
120 has multiple interacting components, and both dynamic complexity and contextual-
121 ized complexity have implications for theory and design.

122 Realism is one of the very few evaluation and social science approaches that
123 attempts to address complexity of interventions. The realist-based approach has
124 many strengths, but most of all it shifts the focus of social epidemiologic research
125 from “does a program work?” to “what is it about a program that makes it work?”

126 12.2 Why Should Social Epidemiologists Bother 127 with Evaluations?

128 Evaluation can be defined both as a means of assessing performance and as a means
129 of identifying alternative ways to deliver services. For example, the new Canadian
130 federal policy on evaluation defines evaluation as “the systematic collection and
131 analysis of evidence on the outcomes of programs to make judgments about their
132 relevance, performance and alternative ways to deliver them or to achieve the same
133 results” (Treasury Board of Canada Secretariat 2009).

134 Evaluations have multiple purposes and ways of responding to health inequities.
135 As described in Table 12.1, evaluation of health interventions can determine not
136 only if a given program or policy makes a difference in impacting health inequities,
137 it can also begin to elucidate the theory about and causal mechanisms of social pro-
138 cesses and their impacts on health inequities. In this sense, engaging in evaluations
139 research can assist social epidemiologists in informing solutions to growing social
140 problems and can move the field of social epidemiology towards more solution-
141 focused research (see Chap. 1). Furthermore, social epidemiologists should con-
142 sider conducting evaluations research as a means of engaging in policy approaches
143 to epidemiology, in which methods are applied to specific problems defined by end
144 users of knowledge (e.g., decision makers within organizations or at varying levels
145 of government). Conducting evaluations research is also a means of engaging in
146 public approaches to epistemology, in which research is undertaken with and for
147 those who are affected by the issues under study.

Table 12.1 Multiple purposes of evaluations		
Purposes of evaluations	Description	
Assessment of merit and worth	“...the development of warranted judgments about the effects and other value characteristics of a project or policy” (Mark et al. 2000). In the context of urban health inequities, the question posed is: Did the intervention make a difference in impacting urban health inequities? This purpose of evaluation is most closely aligned with the experimental/trials view of evaluation	t1.1
		t1.2
		t1.3
		t1.4
		t1.5
		t1.6
		t1.7
		t1.8
		t1.9
Program and organizational improvement	“...efforts are made to provide timely feedback designed to modify and enhance project operations” (Mark et al. 2000). Given the complex nature of intersectoral approaches to health inequities, program and organizational improvement might be very critical to programs and systems that attempt to impact health inequities	t1.10
		t1.11
		t1.12
		t1.13
		t1.14
Oversight and compliance	“...estimate the extent to which a project meets specified expectations such as the directives of statutes, regulations, or other mandates, including requirements to reach specified levels of performance” (Mark et al. 2000). This purpose of evaluation can also connect with the “fidelity” of the implementation of intervention: Is the intervention being implemented as planned?	t1.15
		t1.16
		t1.17
		t1.18
		t1.19
		t1.20
Knowledge development	“...refers to efforts to discover and test general theories and propositions about social processes and mechanisms as they occur in the context of social policies and projects” (Mark et al. 2000). This is an especially important purpose of evaluations of interventions that target health inequities. Given the complexity of intersectoral approaches to addressing inequities, there is quite often a lack of clarity on the theory (and the causal mechanisms) that informs the development of the interventions at the outset of the intervention. <i>One of the important purposes of evaluation is to develop clarity on the intervention theory over time</i>	t1.21
		t1.22
		t1.23
		t1.24
		t1.25
		t1.26
		t1.27
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t1.31		
t1.32		
t1.33		

12.3 The Complexities of Conceptualizing Health Inequities 148

We start with a model that explicates the evaluative challenges of addressing health inequities (Sridharan et al. 2009). For simplicity, this model illustrates the limitations of typical approaches to redressing inequities (i.e., remedial, service-oriented, unisectoral approaches), as opposed to suggesting structural change to address the root causes of inequity (see Chaps. 1, 6, 9 and 10). This model also does not consider the multiple complexities involved in intersectoral approaches to addressing health inequities, which we look at elsewhere in this chapter.

The model outlined in Fig. 12.1 describes three levels. The first level is that of the individuals (e.g., residents of a city or a community) whose downstream health needs are being met by multiple providers and sectors. At the second level, there are upstream and downstream systems of delivery (e.g., community providers, hospitals, short-term interventions, etc.). Finally, at the third level, there is a

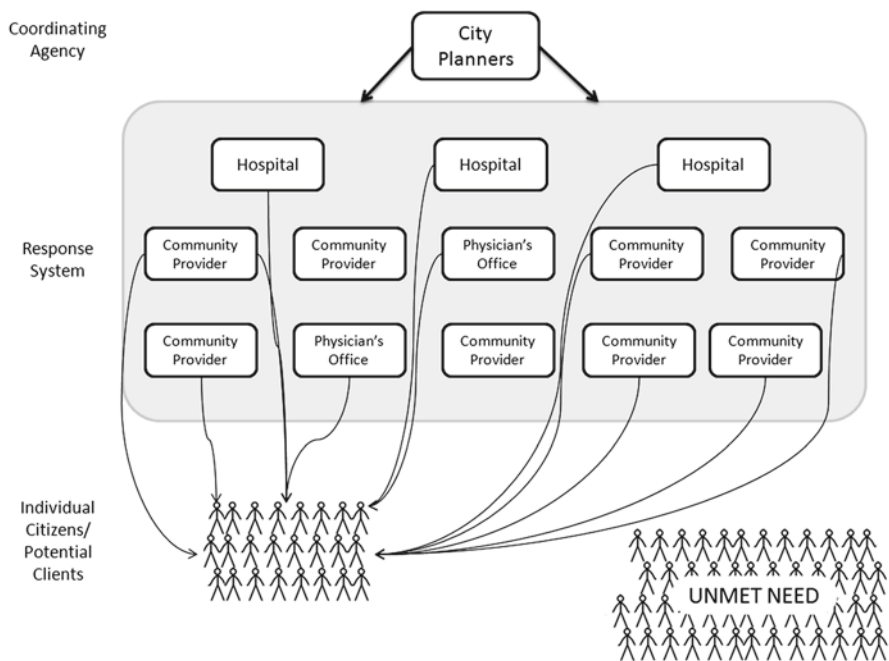


Fig. 12.1 A multilevel model of health needs

161 coordinating body (e.g., health department or city planner) – in reality, multiple
 162 coordinating bodies at different levels of government. Such entities are responsible
 163 for ensuring that the health system and related sectors are meeting the heteroge-
 164 neous needs of the population, that the various health care providers’ and services’
 165 responses to health inequities are coordinated and that the system does not
 166 systematically disadvantage some individuals or groups of individuals. Furthermore,
 167 these coordinating bodies must avoid the problem of fragmentation in which enti-
 168 ties focus and act on the parts of a system “without adequately appreciating their
 169 relation to the evolving whole,” as such fragmentation can function to increase
 170 social inequities (Stange 2009).

171 Whitehead (1992) defines health inequities as “differences in *health* that are
 172 avoidable, unfair and unjust” (emphasis added) and systematically related to social
 173 inequality and disadvantage. Whitehead further emphasizes reducing these sys-
 174 tematic differences (see related discussions in Sen 2002 and Culyer 2007). This
 175 definition raises a number of questions that are relevant to social epidemiologists:
 176 How can an intervention that is often uncoordinated with the other aspects of the
 177 health system or other sectors help enhance health outcomes? What role can an
 178 intervention play in equalizing the outcomes for individuals whose needs are not
 179 being met? How can social epidemiologic research address the root causes of
 180 health disparities that lie in the broader social and economic systems far beyond
 181 the health sector?

Despite oversimplifying, the model for understanding health needs presented in Fig. 12.1 makes three points: 182 183

1. Any intervention of either a policy or program is part of the ecology of a complex system, part of a social determinants approach to health with both upstream and downstream needs, such that a number of individuals' needs are being met through a range of interventions. 184 185 186 187
2. For some individuals, there will need to be coordination between multiple providers. 188 189
3. There are a large number of individuals whose needs are *not* being met by upstream or downstream interventions. It is highly likely that there are a large number of individuals with complex disadvantages who might not have their needs met through a single provider or through the primary care system. 190 191 192 193

These points highlight the challenges for social epidemiologists when engaged in evaluations research. When conducting an evaluation, social epidemiologists need sufficiently detailed data to understand the *context* of the complex system in which the intervention is located. Furthermore, they need to explicate the *mechanisms* by which the interventions can make a difference (e.g., coordination between multiple providers), and also highlight the *dynamic processes* that may be responsible for the generation of the health inequities (e.g., dynamics of unmet need). They require knowledge of what service interventions and program mixes work for whom and under what contexts. Simply stated, *the challenge of evaluations research within the field of social epidemiology is to locate the intervention being evaluated within the context of the processes that generate health inequities in the first place.* 194 195 196 197 198 199 200 201 202 203 204 205

Social epidemiologists must also recognize the role of data not just for measurement and operationalization but also for planning an actionable response to addressing health inequities (see Chap. 4). This is a difficult challenge, as often there is “a paucity of data to inform decisions about which individual or contextual interventions (i.e., interventions that address the environment or that are most equitably available to people regardless of their SES or behaviour) will contribute the most to reducing disparities and improving health” (Gerberding 2005). However, data may not be enough. Social epidemiologists must also leverage knowledge of past patterns of participation and engagement with social interventions and the health system to develop a strategic response to health inequities. 206 207 208 209 210 211 212 213 214 215

12.4 Moving Beyond Programs: The Ecology of Health 216

While the earlier discussion described a singular intervention, it is important when conducting evaluations research to also consider the broader health system (Watt et al. 2011). The need to move beyond a focus on individual programs is also driven by an increased understanding of the social determinants of health, which calls for intersectoral approaches to addressing health inequities. Intersectoral actions imply 217 218 219 220 221

222 a move away from piecemeal, fragmented solutions towards thinking more broadly
223 about a network of solutions.

224 In order to move beyond a singular focus on programs, social epidemiologists
225 must learn more about the ecology of health. In other words, social epidemiologists
226 must understand who engages and does not engage with the regular health system.
227 The big question for addressing health inequities is not simply “does intervention
228 ‘A’ work?” but rather “how best does the ‘ecology of services’ work as a whole to
229 make a difference to an individual’s unmet needs and quality of services?” An inter-
230 sectoral systems approach offers the advantage of focusing on such connections: “it
231 is a paradigm or perspective that considers connections among different compo-
232 nents, plans for the implications of their interaction, and requires transdisciplinary
233 thinking as well as active engagement of those who have a stake in the outcome to
234 govern the course of change” (Leischow and Milstein 2006).

235 **12.5 Intersectoral Responses to Health Inequities:** 236 **Background**

237 Developing intersectoral approaches to addressing health inequities will require a
238 theoretical framework that describes how “collaborative problem-solving capaci-
239 ty” can be developed (Sridharan and Gillespie 2004). Moreover, there needs to be
240 greater focus on how evaluation frameworks can help with the development of
241 such intersectoral approaches (Fox 1996). There is limited evidence on good mod-
242 els for developing intersectoral partnerships (Babiak 2009; Shapira et al. 1997),
243 and there are relatively few examples of collaborations between upstream and
244 downstream organizations or any evidence that such collaborations matter in
245 addressing health inequities. Furthermore, while the challenges of developing
246 intersectoral responses are big at the programmatic level, the challenges are even
247 greater if one seeks to create synergies between policies. Social epidemiologists
248 engaged in evaluations research can help to promote coordination between policies
249 by determining for policy makers the most effective ways to integrate public pro-
250 grams and policies such that the coordinated system has synergistic effects (Smith
251 and Spencehauer 1994).

252 In addition to planning and initiating intersectoral partnerships, work is required
253 to sustain these partnerships once formed (Bourdages et al. 2003; Sridharan et al.
254 2006). At the programmatic level, the factors that predict sustainability of cross-
255 program collaborations include “having a history of collaboration, a diverse and
256 broad coalition, a clear vision and operation guidelines and diversified and suffi-
257 cient funding” (Rog et al. 2004). Of course, cross-sectoral approaches, as valuable
258 as they may be, do not often address broader structural causes of inequities. Despite
259 strong potential, there is also a dearth of research on the health impacts of such
260 interventions (e.g., changes in income support, unemployment insurance and other
261 programs and policies) (Berkman 2004). Where such studies have been done, the
262 complexity is seldom fully addressed, limiting the knowledge that can be drawn

from the research. Even then, the traditional simplistic approaches to understanding the nature of the intervention are insufficient. This chapter discusses how evaluation methods, approaches and designs can help address some of these challenges.

12.6 A Realist Approach to Evaluating Complex Interventions

Pawson et al. (2004) describe seven characteristics of complex interventions. Table 12.2 describes the seven characteristics that might emerge in planning an evaluation from a realist approach. Programs are dynamic (i.e., change over time),

Table 12.2 Pawson et al.'s (2004) features of complex interventions		t2.1
Features of complex interventions	Examples of evaluation questions	t2.2
The intervention is a theory of theories	What are the stakeholders' theories of the intervention?	t2.3
	Do different stakeholders have different theories of how the intervention will impact health inequities?	t2.4
	How do key stakeholders co-construct the intervention?	t2.5
The intervention involves the actions of people	What are the active ingredients of each of the interventions?	t2.6
	Is the actual "journey" of the intervention different from the planned "journey"?	t2.7
	Is there buy-in from the stakeholders for the theory of the intervention?	t2.8
	Is there buy-in from the stakeholders for the theory of the intervention?	t2.9
The intervention consists of a chain of steps	What are the implications of a complex chain of program activities for impacting long-term outcomes such as health inequities?	t2.10
	How do upstream and downstream interventions connect with the causal chain implicit in the intervention?	t2.11
	How does user involvement change the planned intervention over time?	t2.12
These chains of steps or processes are often not linear, and involve negotiation and feedback at each stage	What are the implications of a complex chain of program activities for impacting long-term outcomes such as health inequities?	t2.13
	How do upstream and downstream interventions connect with the causal chain implicit in the intervention?	t2.14
Interventions are embedded in social systems and how they work is shaped by this context	How does user involvement change the planned intervention over time?	t2.15
	How does user involvement change the planned intervention over time?	t2.16
	How does user involvement change the planned intervention over time?	t2.17
Interventions are leaky and prone to be borrowed	How did the context of the intervention influence the planning and implementation of the intervention?	t2.18
	What role did the organizational context play in shaping the eventual intervention?	t2.19
Interventions are open systems and change through learning as stakeholders come to understand them	How and why did the intervention change over time? Did the program theory change over time?	t2.20
	How did the experience of implementing a complex intervention change program staff's perceptions of the mechanisms involved in impacting long-term outcomes?	t2.21
	What are the implications of such learning for future interventions?	t2.22
		t2.23

Adapted from (Pawson et al. 2004) t2.34

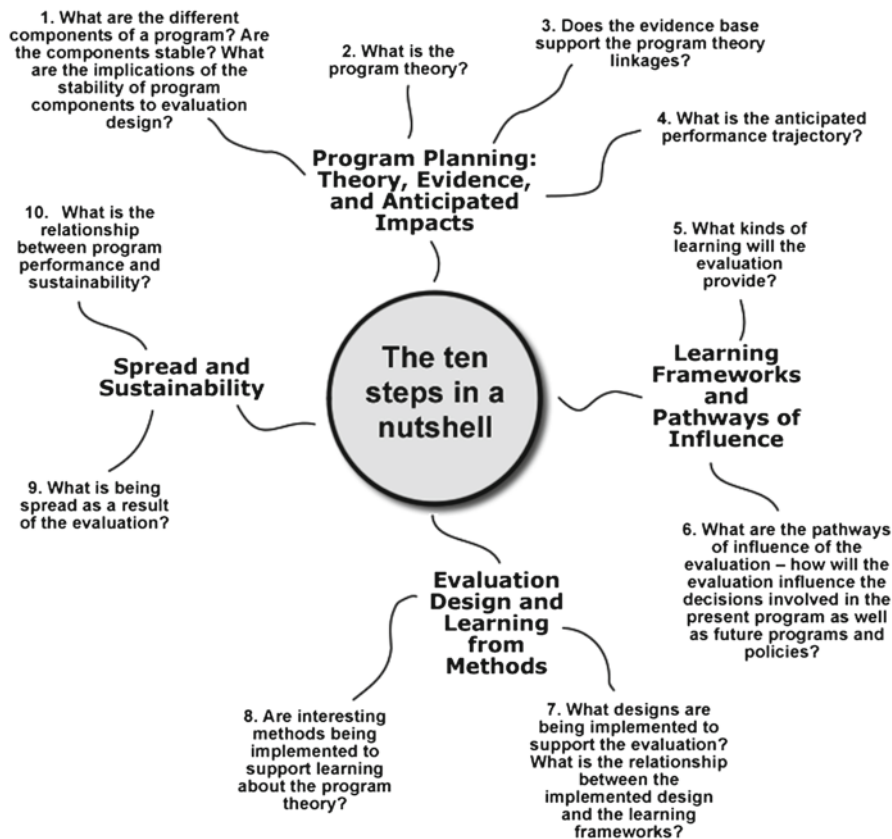


Fig. 12.2 Key issues in valuing complex health interventions (Reprinted from Sridharan and Nakaima 2011, © 2010. With permission from Elsevier)

[AU2]

271 depend critically on the context in which they are implemented and change as a
 272 result of stakeholder reasoning. One of the implications of a realist view to complex
 273 programs is a recognition that program implementers need help to align complex
 274 programming with long-term goals (such as health equity).

275 Based on the above discussions, we propose the following four-part framework
 276 for evaluating health inequities:

- 277 • Intervention planning, implementation and theory
- 278 • Structure of evaluation influence
- 279 • Design, data and methods
- 280 • Spread and sustainability

281 The following subsections each consider one of ten questions that need to be
 282 addressed as part of the framework of evaluation (Fig. 12.2). Each subsection
 283 describes the question in detail. Taken as a whole, these subsections address some

basic “how to” issues that need to be considered in the evaluation of complex health interventions. Many of these issues are described in greater detail in a recent publication (Sridharan and Nakaima 2011).

12.6.1 The Key Components of the Complex Intervention 287

One of the surprising aspects of the evaluation literature is that there is little reflection on the implications of the complexity of the intervention for the evaluation, a weakness it shares with social epidemiologic research on the health (equity) impacts of interventions. Will the evaluation for a simple aspirin-type intervention follow the same approach as designing an evaluation system or a complex community initiative focused on health inequities? There is often a haste to rush into the evaluation without a thorough understanding of the intervention, which has consequences that have been described above. But since interventions are “complex systems thrust upon complex settings” (Pawson et al. 2004), the work of carefully describing all components of the intervention and its context is critical. Complexity has implications for both the stability and the dynamic nature of the components of an intervention. A complex health intervention with very many components that change over time may need a very different evaluation design than a simple intervention that is stable over time (Morell 2010; Patton 2010).

12.6.2 The Program Theory of the Complex Interventions 302

Fundamental to the evaluation of a complex intervention is developing some initial ideas of how the intervention (or, from a strategic perspective, a complex set of interventions) is likely to work. Specifically, how will an intervention address health equity outcomes? What is the relationship between the processes that constitute the complex intervention and its short- and long-term outcomes? Under what contextual conditions is the complex intervention likely to work (Mayne 2001; Pawson and Tilley 1997; Pawson 2006; Pawson and Sridharan 2009)? What mechanisms are needed for the intervention to thrive? And, quite fundamental to health equities: is the intervention likely to have very heterogeneous impacts for different groups in various contexts? A proliferation of questions surfaces on developing the initial program theory. Given both the complexity of the intervention and the incomplete knowledge that initially exists in understanding how to address health inequities, part of the focus of the evaluation needs to be sensitive to the development of an emergent theory of change for the intervention over the course of the evaluation (Sridharan and Nakaima 2011). *In our experience with evaluations of interventions that target health inequities, a program theory is often not at all explicit.* Although the development of the program theory is not necessarily going to become core to the discipline of social epidemiology, if epidemiologists are going to have an impact in research on interventions, it is an activity they should be promoting and participating in.

322 **12.6.3 *Learning from the Evidence Base***

323 Although an intervention may be new, the reality is that there often exists an evidence
324 base of how similar interventions have done in other fields and in other contexts.
325 The program theory can be further strengthened by conducting an evidence synthe-
326 sis for each of the linkages of the program theory. This is the approach adopted by
327 a recent method of synthesis called realist synthesis (Pawson et al. 2004; Pawson
328 2006). The focus of this method of synthesis is on understanding the mechanisms
329 and contexts in which each of the key linkages in the program theory is likely to fire.
330 Rather than focusing on average-level effects of complex interventions, realist
331 synthesis zeroes in on the underlying mechanisms of change and on whether a
332 mechanism operates differently in differing contexts (see Chap. 11). Moreover,
333 there may be invaluable information on the mechanisms of interest that are used in
334 health programs from completely different substantive areas (e.g., crime and delin-
335 quency), and such information may also be valuable.

336 **12.6.4 *The Anticipated Timeline of Impact***

337 A complex intervention might take time to impact health outcomes. It is important
338 that the evaluation help develop knowledge about the anticipated timeline of impact
339 of complex health interventions. According to Berkman (2004), one of the reasons
340 that many very promising social interventions studied in RCTs have failed to show
341 a sizeable impact on health is that not enough time was allowed. The state of knowl-
342 edge of social science theory is such that information on anticipated timelines of
343 impact for complex health interventions is often missing. One approach that we
344 have used successfully in prior evaluations is to engage stakeholders who have been
345 involved in prior interventions to help explicate such an anticipated timeline of
346 impact (Cook 2000; Sridharan et al. 2006). Understanding what outcomes are likely
347 to be impacted by the complex health intervention and when is important to the
348 evaluation design and in moderating expectations among researchers, decision mak-
349 ers and community partners.

350 **12.6.5 *Learning Framework for the Evaluation***

351 There needs to be clarity on the types of learning that an evaluation of a complex
352 health intervention can provide. Multiple types of learning about a complex inter-
353 vention might be possible from an evaluation. These “learnings” include: learning
354 about the impacts of the complex health intervention, learning about the dynamic
355 processes that might be critical for the complex intervention to work and learning
356 about the organizational context that might be necessary for the complex interven-
357 tion to flourish. All evaluations should be guided by the types of information that are

needed by stakeholders and the timing of such needs (i.e., when will the information be useful?). This focus on utilization may not be as obvious as it might sound – far too many decisions about evaluations are based on abstract notions of rigour that sometimes do not correspond to generating information in a timely manner that stakeholders will find useful.

12.6.6 The Pathways of Influence of an Evaluation 363

Just as there is need for clarity about the pathways by which a complex intervention can impact outcomes, there is a similar need to be clear about the pathways by which the evaluation can influence future and present innovations. Recent evaluation literature (Mark and Henry 2004; Henry and Mark 2003) describes the multiple individual, interpersonal and collective processes by which evaluations can bring about influence. While there has been some research on knowledge translation of research based on interventions in social epidemiology (Petticrew et al. *in press*), such thinking needs to be incorporated into the development of the evaluation of health innovations. Ultimately, an evaluation is an investment that can come at the expense of other programming resources, so there needs to be clarity on the pathways of influence by which the evaluation itself can make a difference.

12.6.7 Assessing the Impact of the Health Intervention 375

A fundamental step in evaluation is developing a design that includes methods and measures to understand if the complex intervention is working. This implies: (1) understanding what a successful impact is defined as for the intervention; (2) having clarity on the timeline of impact; (3) developing clear measures that can be used to study the impact of the intervention; (4) that measures to study the impact be informed by the theory of change of the complex intervention; (5) that the measurement system should include measures of the dynamic contexts and mechanisms that might be necessary for the complex intervention to work; and (6) an evaluation design that can help rule out alternative explanations for changes in key outcomes. A good evaluation design also needs to shed light on the actual program's mechanism of change or, alternatively, test the hypothesized mechanism of change. It is crucial to have measures of the impact on aspects of the program theory in all circumstances, but particularly if the intervention does not meet expectations on the endpoint outcomes. In such cases, knowledge about the impact on markers of the program theory or on intermediate outcomes is essential (Berkman 2004). Knowledge about the impact on program theory elements might also be extremely critical in assessing the generalizability of the program in order to make decisions about replicating or adapting a program to a new setting. A good design should shed light on the contexts needed and the mechanisms by which programs work.

395 A number of evaluation theorists argue for the need for a counterfactual (i.e., a
396 comparison or control group to study what would happen in the absence of the inter-
397 vention), and this is also the case in social epidemiology (Berkman 2004; Kaufman
398 and Poole 2000). While such designs have strengths, depending on the complexity
399 of the intervention, they might not be practical because there may be lack of clarity
400 of what constitutes the intervention at the start of implementation. The intervention
401 might evolve over time and might depend heavily on local context for the positive
402 impacts to accrue. An experimental design might not pay as clear attention to con-
403 textual factors that might be very critical in the success of an intervention (Pawson
404 and Tilley 1997). For many interventions, in other words, the study design must
405 adapt to the intervention in order to maximize what can be learned from it, rather
406 than the other way around, which is more common.

407 ***12.6.8 Learning About the Pathways of Impact*** 408 ***of the Complex Intervention over Time***

409 One key step in the evaluation of a complex intervention is to learn about a theory of
410 change of the complex intervention over the course of its implementation. Given the
411 nonlinear nature of some complex interventions (Patton 2010), there are likely to be
412 many “surprises” (Morell 2010) in the processes by which a complex intervention
413 can impact outcomes. An emergent theory of change needs to reflect on the processes
414 by which complex interventions can impact outcomes over time. Some of the points
415 to consider in developing such an emergent theory of change include the following:
416 (1) pay close attention to the unintended consequences of a complex intervention
417 (Morell 2010; Patton 2010); (2) focus on both the “macro” social processes and the
418 “micro” individual-level contexts that are essential for the impacts of the interven-
419 tion; (3) if possible, explore the systems dynamics underlying the process of change
420 of the intervention; and (4) pay attention to both the networks and the key events in
421 the course of the implementation of the intervention that are important for the impact
422 of the intervention. A wide variety of methodologies are available to explicate such
423 emergent theories of change (Patton 2010; Sridharan and Nakaima 2011).

424 ***12.6.9 Spreading Learning from an Evaluation***

425 A key purpose of the evaluation is also to reflect on what the types of learning need to
426 be spread as a result of the evaluation (Massoud et al. 2006). A complex intervention
427 typically might consist of many components; an evaluation needs to reflect on the
428 parts of the intervention that are worth replicating in other settings. Is it all of the
429 components? Are there only certain components of the complex intervention that
430 need to be replicated widely? Or is the focus on more specific learning, like knowl-
431 edge about the context and mechanisms that enhance the success of the intervention?

12.6.10 Reflections on Sustainability 432

Evaluations also provide enormous opportunities to help decide whether interventions need to be sustained. There is often an implicit claim that evaluations help make decisions about sustaining innovations. Yet the relationship between performance and sustainability in the evaluation literature continues to be very limited. Issues of sustainability and performance are especially relevant for complex interventions because often the timelines of impact of complex interventions might be very unclear. Sometimes an intervention might not produce tangible benefits for many years before it results in huge impacts. Understanding such anticipated timelines of impact becomes especially critical given the potential nonlinear patterns of change that might be part of the impact processes of complex interventions.

Should an innovation be discontinued if it does not meet performance targets? As discussed in Sridharan and Nakaima (2011), this is a difficult question, and especially for some complex health interventions, because the trajectory of impact of even a successful intervention can be quite nonlinear, as previously stated. Some performance outcomes might get worse before they get better. Additionally, there is no reason for the trajectory of the performance outcomes to be linear or monotonic over time. Key ideas related to sustainability include:

1. Decisions to sustain the intervention should be guided by a theory that can help inform the drivers of performance of the intervention. Without a clear program theory it is hard to tell whether the intervention needs more investment or less.
2. There is a need to pay attention to the process by which performance targets are set. Milstein et al. (2007) make the point strongly about the lack of rigour and quality by which performance targets are set.
3. There is a need to pay attention to the systems dynamics involved in the process of implementing social interventions. The nature of the impacts of the social interventions might be such that they take a while to accrue.

12.7 Conclusions 459

In this chapter, we have attempted to draw upon evaluations research and, notably, new innovations in the realist approach to evaluation to offer concepts that could be helpful in rethinking the role of social epidemiology in its examinations of interventions that may affect health and health equity. In so doing, we have illustrated what can be learned from evaluations research as a field of study, and we have also expanded upon traditional notions of what can and should be learned from evaluations. We have not been prescriptive in our approach; social epidemiologists who are engaged in research on interventions and their impact on health equity are best placed to rethink the subdiscipline. Of course, one question that we have sidestepped is whether a social epidemiologist is still a social epidemiologist if they take all of the suggestions from realist evaluation. We think that social epidemiology has many

471 unique contributions to offer the study of the health (equity) impacts of interventions
472 and that learning from evaluations represents an opportunity, not a threat. That
473 opportunity is to give social epidemiologists more potential tools and concepts to
474 bring to their engagement with the problem of reducing health inequities.

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